

Getting drivers back on the road

The Roadside Assistance Service ticks all the boxes. It ensures that SG Fleet drivers won't be left stranded and offers them immediate assistance in case the unexpected happens.

The Roadside Assistance Service will help drivers from a simple jump start to minor mechanical repairs, 24 hours a day, 365 days a year, anywhere in Australia.

The service offers comprehensive feature benefits for members and has been tailored to the needs of drivers. This will save time and money as well as creating peace of mind motoring.

Over 80% of callouts are attended to within 60 minutes and we aim to get you back on your journey within 17 minutes from the time we arrive on scene.

The Roadside Assistance Service can be offered from day one, or at the end of the cover provided by the vehicle manufacturer.

Roadside Assistance Service features



Standard

Premium

Features



Australia wide assistance service coverage 24/7, with unlimited call outs

FREE towing up to 50km, in the event of a breakdown, country or metro

Emergency vehicle access, attempt vehicle entry in case of lost keys

Jump start for flat or faulty battery and flat tyre change

Out of fuel, provision of up to 5 litres or tow

Tailored Customer Service Support Services where the incident is greater than 100km from the registered address and unable to repair within 24 hours

Emergency accommodation up to 3 nights at \$150 (Inc. GST) per night*

Emergency car rental up to 3 days to the total of \$120 (Inc. GST) per day*



Combination of emergency support is limited to 2 nights' accommodation up to \$150 (Inc. GST) per night and 2 days car rental up to \$120 (Inc. GST) per day

Taxi ride up to the value of \$50 (Inc. GST) in the event of a breakdown

Upon completion of repairs, vehicle relocation of up to \$1,000 (Inc. GST) (where a tow has been required)*

Where a vehicle cannot be repaired in 3 days, ground transport to the drivers residence will be provided, covered up to \$500 (Inc. GST)*

*Please note these benefits are provided individually. Refer to the [Terms and Conditions](#).



For more information, visit sgfleet.com or call 1300 138 235